



Privacy policy for the cambio-app

Responsible entity

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Data Protection Officer

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Data subject rights

You can request information about what data is stored about you.

You can demand correction, deletion and blocking if there is a legal basis for this.

Insofar as there is a basis for correcting or deleting your personal data or exercising the right to restrict processing or a right to object to such processing, please contact the cambio company with which you are a customer.

Date of deletion

Your data will be deleted as soon as it is no longer required to fulfill the purpose for which it was collected (e.g. within the scope of a contractual relationship). The deletion will be replaced by the blocking if there are legal or factual obstacles to this (for example, retention obligations).

Data sharing

The personal data collected and stored will be forwarded to the cambio company with which you are a customer or authorized driver (your cambio contract partner) as well as to cambio CarSharing Service GmbH (booking service).

Data collection and use

We have received the data displayed in the cambio app from you as part of the conclusion of your contract or as part of a booking in the cambio app, by telephone or on the website. This data can be accessed and partially changed by you in the cambio app. These are

- First and last name
- customer number



- tariff
- selected language (can be changed in the app)
- Preferred car class (can be changed in the app)
- Preferred stations (can be changed in the app)
- Preferred equipment (can be changed in the app)
- active bookings (can be changed in the app)

Your end device transmits changes to this data to the cambio server when you use the cambio app. In addition, your end device transmits the following data to the cambio server:

- Device login data (app version and device type, i.e. "Android or iOS?")
- one user ID per device and app installation for identification purposes
- your PIN
- booking requests
- Current location (if needed for the specific function and approved by you).

The server also stores:

- Date and time of the last login (until the next login)
- number of accesses (deletion after 24 hours)

Encryption

All customer-specific communication with the cambio server is encrypted via SSL.

Access permissions

All data collection and processing is carried out for specific purposes. These may result from technical necessities, contractual requirements or express user requests.

Technical access permissions

For technical reasons, the IP address and log files are collected when using the cambio app. For the cambio app to work, the following access permissions are technically necessary:

Network access: full internet access to communicate with the cambio server.

Device-specific access: disable idle mode so that when the card is displayed when returning to the station, no pause screen is displayed, but the card remains visible

- Set alarm to remind of booking start and end (currently only on Android)
- Wake up the cambio app when the device is restarted to reactivate an alarm (currently only on Android)

Location data: The cambio app provides you with services and information about the surroundings of your current location (search for vehicles and stations in the area). In order for you to use these, it is necessary that your location is transmitted. Location data is not continuously transmitted to the cambio



server, but only in the context of specific environment searches. You can disable access to location data in the device settings. The corresponding functions can then not be used or only to a limited extent.

Call phone number: To call the cambio booking service directly.

Write access to memory: The cambio app offers you the possibility to load documents, e.g. invoices from cambio, and store them in the device memory. For this purpose, permission is required to store data on the device.

These access permissions can be designated differently depending on the end device and operating system version. We have no influence on the permission designations.

Anonymized evaluations

Booking requests and bookings are evaluated anonymously to determine key operational figures and requirements for vehicles and stations and to create recommendation lists for booking alternatives.

Use of the map functionality

The cambio app offers the option of displaying information on a map. For this purpose, the cambio app embeds Google Maps. In addition to log data, your IP address is transmitted to Google Inc. 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. The Google privacy policy can be found at https://www.google.com/intl/de_de/policies/privacy/. You can configure privacy settings at https://www.google.com/intl/de_de/policies/technologies/product-privacy/.

If Google Maps is not installed on your iOS end device, the cambio app embeds the map service Apple Maps of Apple Inc, 1 Infinite Loop, Cupertino, California, USA 95014 under the iOS operating system. The Apple Maps Terms of Use can be found at <https://www.apple.com/legal/internet-services/maps/terms-de.html>. The Apple privacy policy can be found at <https://www.apple.com/privacy/>. For information about Apple privacy preferences, please visit <https://www.apple.com/privacy/manage-your-privacy/>.

We will update the privacy notice as functionality changes. We therefore recommend that you read the privacy notice when you access the new version of the cambio app.