



Data privacy information – cambio app

Responsible authority and contact

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User rights

You have the right to be informed about what personal data is processed.

If legal grounds exist, you have the right to require correction, deletion or blocking of your personal data.

If such legal grounds exist for the correction or deletion of your personal data, or if there is a perceived right to limit or appeal data processing, you may contact your local cambio office to exercise these rights.

Time of deletion

Your personal data will be deleted as soon as it is no longer needed for the purpose for which it was collected (e.g. performance of a contract). If legal or factual barriers to deletion exist (e.g. legal requirement to retain data), the data will be blocked.

Disclosure of personal data

Data collected and stored by cambio will be transferred within to your co-contractor cambio company and to cambio CarSharing Service GmbH (booking-service).

Collection and use of personal data

The data displayed in the cambio app was received from you in the context of execution of your contract or in the context of a booking (by app, telephone or cambio website). The following data can be retrieved and, in some cases changed, within the app. Data in the cambio app:

- Given name and family name
- Customer number
- Tariff
- Chosen language (can be changed in the app)
- Preferred car class (can be changed in the app)
- Preferred locations (can be changed in the app)
- Preferred equipment (can be changed in the app)
- Active booking (can be changed in the app)

Your mobile device transfers these data changes to the cambio server through the use of the cambio app. Your mobile device also transfers the following data to the cambio server:

- log-in information of the mobile device: (version of the app, type of the device, i.e. Android or iOS)
- one user ID per device and app installation (used for identification only)
- your PIN
- booking request
- current position (if needed for the specific function and enabled by you)

The server also stores:



- date and time of the last log-in (until the next log-in)
- number of accesses (deleted after 24 hours)

Encryption

All customer-related communication with the cambio server is encrypted by SSL.

Access rights

All data collection and processing are carried out for specific purposes. The purposes can arise from technical necessity, from contractual or legal requirements or from explicit requests of the user.

Access rights for technical reasons

For technical reasons, we collect the IP-address and logfiles during use of the cambio app.

The cambio app needs the following access rights in order to function:

- Network access: full internet access in order to communicate with the cambio server
- Device-specific access: disable the sleep mode in order to show the map when returning to the station location.
- Enable the alarm to receive a reminder of the start or end of a booking (currently only available on Android)
- Wake-up of the cambio app when the device is restarted in order to reactivate the alarm (currently only available on Android)
- Current position: the cambio app offers services and information on the surroundings of your current position (find location of stations and vehicles). In order to enable this function, your current location must be transmitted. Location data is not transmitted continuously to the cambio server, but rather only when a specific search is carried out. You can disable access to your location in the device settings. The corresponding functions are then limited or unavailable.
- Call telephone number: in order to call the cambio booking service directly
- External write access: the cambio app allows to load documents (e.g. invoices) from cambio and store them on the device. For this purpose the cambio-app needs the permission to save data on your device.
- The access rights may be displayed differently depending on the device and operating system. We have no influence over the display of the access rights.

Anonymous analyses

cambio analyses the anonymized data of booking requests and bookings in order to determine the demand of locations and vehicles and to create a recommendation list for alternate bookings if a booking request cannot be fulfilled.

Use of the map feature

The cambio app offers the option to display information on a map. For this purpose, the cambio app embeds Google Maps. When using Google Maps, your log-information and IP address are transmitted to Google Inc., 1600 Amphitheatre Parkway, Mountain View, California, 94043, USA. See the current version of the Google privacy policy: https://www.google.com/intl/de_de/policies/privacy/. Adjust privacy settings: https://www.google.com/intl/de_de/policies/technologies/product-privacy/

If Google Maps is not installed on your iOS device, the cambio app embeds the Apple Map Service of Apple Inc., 1 Infinite Loop, Cupertino, California, 95014, USA. See the terms of use for Apple Maps: <https://www.apple.com/legal/internet-services/maps/terms-de.html>. See the current version of the Apple privacy policy: <https://www.apple.com/privacy/>. See information for Apple privacy settings: <https://www.apple.com/privacy/manage-your-privacy/>.

We adapt the data privacy statement to modified functionalities. We recommend you read the privacy statement when opening a new version of the cambio app.

Disclaimer: The data privacy statement for the cambio app is in German. This translation of the original German document is exclusively informational and not legally valid.